



## QUALITY POLICY

Thames Side Sensors Limited is committed to:

- Being customer focussed in providing load cells, mounts and associated services that meet and wherever possible exceed customer expectations.
- Complying with the requirements of the quality management system and continually improving its effectiveness.
- Ensuring that our quality policy and quality management system requirements are communicated within the whole organisation.
- Complying with all statutory and regulatory requirements relating to our products.
- Providing the resources and infrastructure to ensure that our products and services are of the required quality.
- Facilitating employees to develop their knowledge and skill to the benefit of our employees, the Company and ultimately our customers.
- Establishing a framework to quantify the improvements of our Quality Objectives.

Thames Side Sensors Limited considers quality to be fundamental to our success, and to this end we strive to continually improve our products and services in the interest of customer satisfaction. We expect all of our employees to take responsibility for quality and health and safety and to report all nonconformances promptly.

This policy has been endorsed by and is fully supported by every member of the Thames Side Sensors Management Team.