

QUALITY POLICY

Thames Side Sensors Limited aspires to be a Global leader in the sales, distribution and associated testing of devices for sensing and measuring of physical quantities including force, load, extension, torque and pressure as well as stockholding and supply of other manufacturers associated equipment. We are particularly focussed on the supply of high quality weighing components for the process weighing, machine building and weighbridge manufacturing industries. In line with this, the Company is committed to:

- Being customer focussed in providing load cells and instrumentation, mounting accessories and associated services that meet and wherever possible exceed customer needs and expectations.
- Complying with the requirements of our quality management system and continually improving its effectiveness.
- Ensuring that our quality policy and quality management system requirements are communicated within the whole organisation.
- Complying with all statutory and regulatory requirements relating to our products.
- Providing the resources and infrastructure to ensure that our products and services are always of the required quality and fully meet any certification requirements.
- Facilitating our employees to develop their knowledge and skill to the benefit of our employees, the Company and ultimately our customers.

Thames Side Sensors Limited considers quality to be fundamental to our success, and to this end we strive to continually improve our products and services in the interest of customer satisfaction. We expect all of our employees to take responsibility for quality and health and safety and to report all nonconformances promptly.

This policy has been endorsed by and is fully supported by every member of the Thames Side Sensors Management Team.

Steven M L Brown Managing Director